



Volume III Issue I

NEWSLETTER

Welcome

Dear Relative,

As we step into April, the home is filled with that familiar sense of renewal that spring always brings. Longer days, brighter skies, and the first signs of blossoms in our garden have lifted spirits across the home, and our residents have been enjoying the change in season. We hope you enjoy reading this edition and feel just a little closer to the people who mean the most to you.

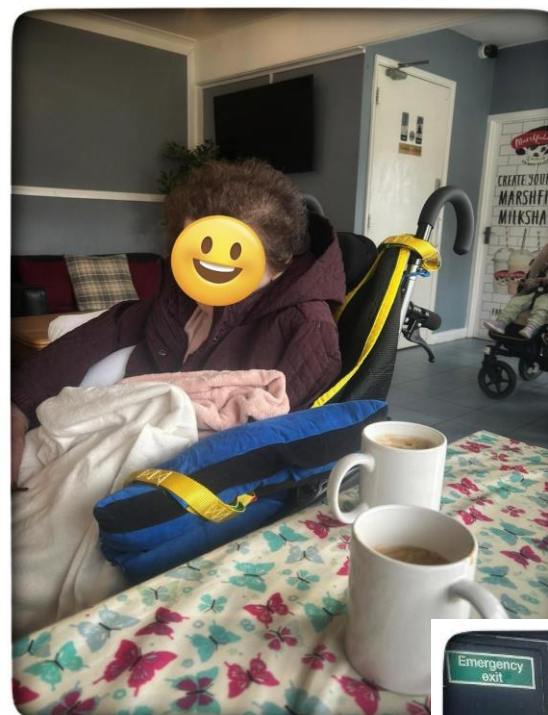
Entertainment and Activities

In March we celebrated Mother's Day and Woman's Day. The ladies had pampering sessions that were very much enjoyed!



Entertainment and Activities

We have been supporting everyone to enjoy the lovely weather, as much as possible, with outings to café or the pub.

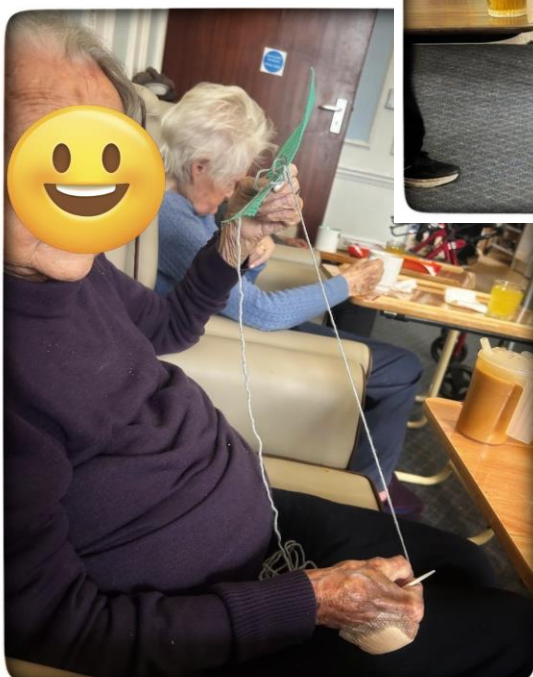
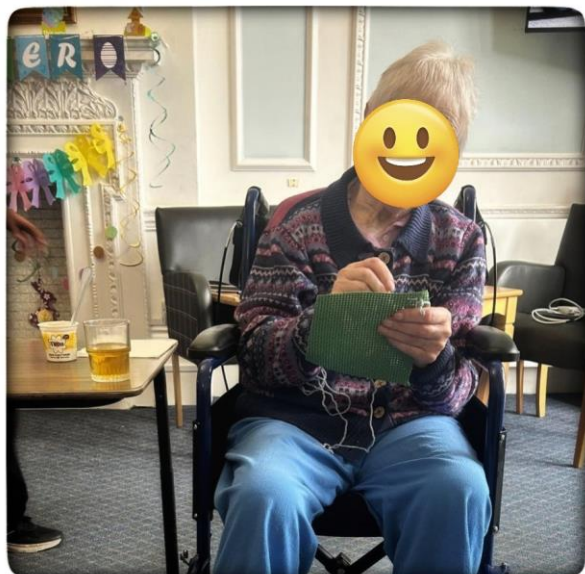


Entertainment and Activities

We have our usual indoor activities, that spark conversation, laughter, and social connection.

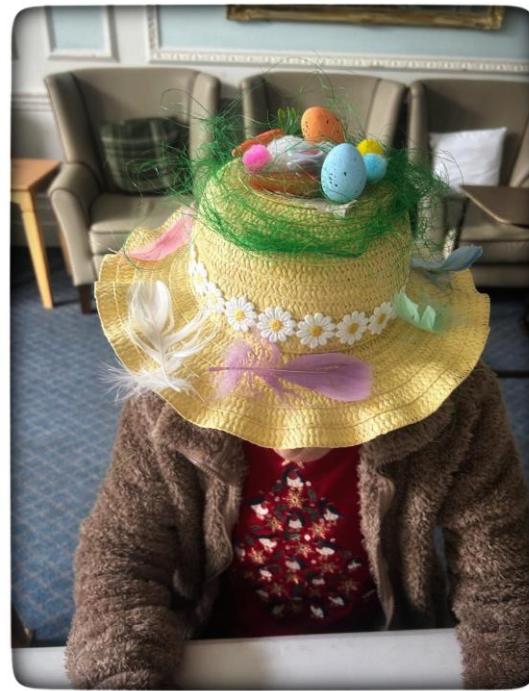


One of our lovely ladies enjoys cross stitch, so we had a session of this calming, but creative activity.



Entertainment and Activities

We undoubtedly had to prepare for Easter, so we had a day to work on the Easter Bonnets...



...as well as getting some Easter Cards made!



Home and Staff News

In March we said our goodbye to Karon. Karon had been working in our Housekeeping team at Regency for 10 years and has now decided to retire. We wish her all the best.

We would like to inform you that we will be carrying out our scheduled fire safety training this month. These sessions are an important part of maintaining a safe environment for all residents, ensuring that our team remains confident and well-prepared in the event of an emergency.

The training may involve brief alarms or movement around the building, and we apologise in advance for any inconvenience this may cause during the day. Please be assured that residents will be fully supported throughout. The sessions are planned to occur on the 15th and 16th of April, in the afternoon and evening, respectively.

Thank you for your understanding as we continue to prioritise safety and high-quality care.

For next month

For April we have the Easter Family event, which we hope will be a joyful occasion for all those that are able to attend.

Hayley has planned a busy month, with a visit to the Heritage and History Exhibition on Friday the 10th.

On Thursday the 23rd we have Johnathan attending the Home to entertain us with some singing!

On Friday the 24th we are hoping to have an outing for Fish and Chips, at the Deep Blue.

We also have Mark attend again on the 30th, to play the Ukelele...he has definitely become a favourite of our residents.

If you would like to join us for any of the outings, please get in touch with Hayley so that this may be arranged.

Throughout the rest of the month we have as usual our Quiz on Tuesdays, Ross with seated exercises on Wednesdays and we have Visosport visit once a month on a Friday.

Additionally, we have the HIVE volunteers visit on a regular basis and Hayley will be providing day to day activities and support to our residents.

Please know that if you would like to see previous newsletters, we have these on our Home's website:

<https://regencynh.co.uk>

We are also eager to receive any feedback you may have.

You are welcome to do so by speaking to our staff, or alternatively you may refer to the contact option on the website.

You may also choose to provide feedback via Google review.

We are also very keen on any ideas or suggestions you may have to further enhance the quality of life for your loved one. Please use the comments/suggestion boxes placed in the Home, or alternatively, you may refer to the website contact option, as stated above.

Our surveys are sent out on a six-monthly basis. These are essential in obtaining your feedback and understanding what we can improve within the Home, from a family member's perspective.

We thank all that have responded to the surveys, as this will continue to support us in providing the best care and support to your loved one.

Our Mission

Our goal is to provide compassionate, person-centered care that meets the physical, emotional, and social needs of each individual in our care, by creating a supportive and nurturing environment

Activity Schedule

Our activity schedule includes the following regular activities:

Monday – planned activity as per monthly schedule

Tuesday – Quiz with Mandy in the afternoon

Wednesday – Fitness Class with Ross in the afternoon

Thursday – planned activity as per monthly schedule

Friday – Bingo with our staff

We have Visosport attending once monthly.

We continue with the regular visits by the hairdresser/barber and podiatrist.

The HIVE volunteers continue to attend, with visits occurring on different days, as informed on a monthly basis by the team.

Please refer to the weekly Activity Schedule we have on display at the Home, for any updates.