



Volume 2 Issue 12

# NEWSLETTER

**welcome**

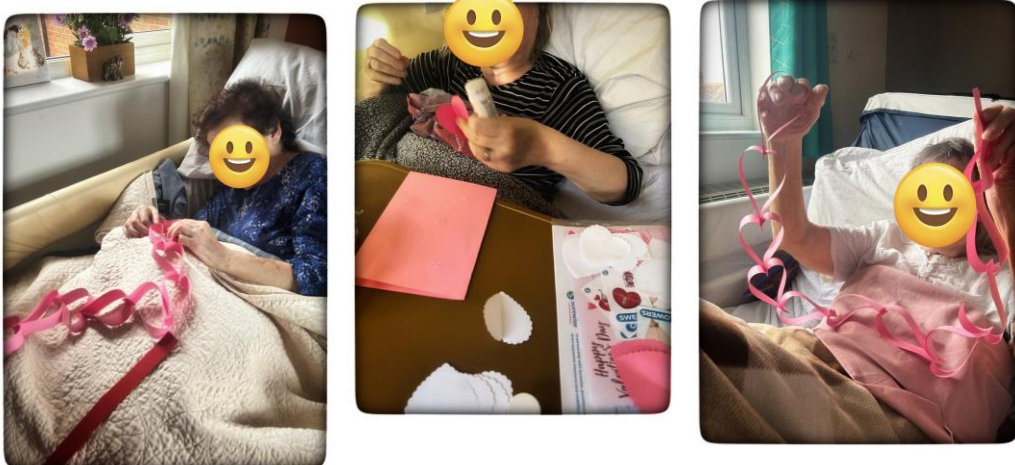
Dear Relative,

As we begin the month of March, we are pleased to share the latest edition of our newsletter, keeping you informed about life within the Home and ongoing work of our teams. The period of early spring brings a welcome sense of renewal, and our focus remains firmly on providing a safe, supportive and engaging environment for all those in our care.

We value the trust you place in us and appreciate your continued partnership.

## Entertainment and Activities

February was the month to celebrate connection, appreciation and shared moments, with Valentine's Day providing a warm theme. To prepare for the event, we made sure everyone gave us a hand with decorations!



We had your input, with the lovely photos...



## Entertainment and Activities

And it was a lovely afternoon!



A big thank you for joining us in this celebration.



## Entertainment and Activities

Over the rest of the month, Hayley has been sure to keep everyone busy!



Concentration is key!



## Entertainment and Activities

As the weather begins to improve, our care staff are ensuring all enjoy some fresh air!



Which included a visit to the Butterfly House.



## Home and Staff News

This month we are hoping to be able to enjoy our garden and the outdoors a bit more.

There are no planned works for March that we would need to inform you of.

Following up on the Provider Meeting feedback, as well as the feedback received via our six-monthly survey, we are pleased to have you join us in welcoming a few more members to our team.

As such we have Jadet, join us as a Chef. Jadet will be working alongside Michael, who continues to be our Head Chef. We are hoping to enhance our catering team and therefore improve on this service, as it was highlighted within the feedback.

We have Marcia join our housekeeping team, as one of our team members will be retiring this month. We would like to wish Karon all the best for this new stage of her life. She will be dearly missed after working for 11 years at Regency Nursing Home.

Last, but not least, please join us in welcoming Abidemi to the team of carers.

## For next month

In March we are planning to celebrate two very important dates: Woman's Day and Mother's Day.

However, Hayley has also planned in a Gentleman's Club, as well as a Cheese and Wine Afternoon, on the first two Thursdays of the month.

We additionally have a new singer attend on the 14th of March, at 2:30 pm, for some musical entertainment. We also have a Ukelele Player attend on the 26th of March at 2pm. Dave has been here before and was quite a hit with our service users!

A planned outing to the Model Village is provisionally arranged for the 16th of March, pending on weather conditions.

Alongside these events, we have our usual Activities Agenda, which you may see on the Activity Board when visiting the Home.

We would also like to inform you that we are planning an **Easter Family event** on the **6th of April at 2pm**. We shall have a **Easter Bonnet Show**, with some lovely music and sweet treats! Please inform Hayley if attending and kindly inform of any allergies or intolerances you may have.

Please know that if you would like to see previous newsletters, we have these on our Home's website:

<https://regencynh.co.uk>

We are also eager to receive any feedback you may have.

You are welcome to do so by speaking to our staff, or alternatively you may refer to the contact option on the website.

You may also choose to provide feedback via Google review.

We are also very keen on any ideas or suggestions you may have to further enhance the quality of life for your loved one. Please use the comments/suggestion boxes placed in the Home, or alternatively, you may refer to the website contact option, as stated above.

Our surveys are sent out on a six-monthly basis. These are essential in obtaining your feedback and understanding what we can improve within the Home, from a family member's perspective.

We thank all that have responded to the surveys, as this will continue to support us in providing the best care and support to your loved one.

## Our Mission

*Our goal is to provide compassionate, person-centered care that meets the physical, emotional, and social needs of each individual in our care, by creating a supportive and nurturing environment*

## Activity Schedule

Our activity schedule includes the following regular activities:

Monday – planned activity as per monthly schedule

Tuesday – Quiz with Mandy in the afternoon

Wednesday – Fitness Class with Ross in the afternoon

Thursday – planned activity as per monthly schedule

Friday – Bingo with our staff

We have Visosport attending once monthly.

We continue with the regular visits by the hairdresser/barber and podiatrist.

The HIVE volunteers continue to attend, with visits occurring on different days, as informed on a monthly basis by the team.

Please refer to the weekly Activity Schedule we have on display at the Home, for any updates.